

Choosing a Substance Use Disorder Treatment Provider

There are many good programs available for substance abuse and behavioral health treatment. Often, a suitable program can be found close to home. However, there are other treatment programs which lack appropriate quality assurance and oversight. The following are tips to consider before going into a treatment program:

- 1. Is the provider in network or out of network? Your out of pocket costs will be significantly lower choosing an in-network provider.
- 2. Has the provider offered you a free flight to their out of state facility?
- 3. Has the provider offered to sign you up for insurance? If so, are they paying your premium? The provider can stop paying your premium at any time.
- 4. Has the provider offered you a scholarship?
- 5. Does the provider use a patient broker to link you to services? Is the broker receiving a referral fee?
- 6. Have you received unsolicited referrals?
- 7. What are the staff credentials?
- 8. What is the staff to patient ratios?
- 9. If you receive treatment out of state, do you have the funds to support yourself or return home? Relapse is common.
- 10. Be careful divulging personal information such as insurance # and social security # until you confirm the person you are speaking with is employed by the facility
- 11. Does the facility do random urine testing? If so, how often and what lab do they use? Excessive testing can be very expensive and unnecessary.
- 12. Does the provider do routine DNA testing? This may be unnecessary.
- 13. Call local police department regarding sober living homes to determine if there is adequate supervision and support. They are a source of information regarding the frequency of emergency treatment services deployed to a particular home.